

# Carl Zeiss Japan successfully migrates SAP systems with the help of Dell and REALTECH

*The project began in January 2003 with Carl Zeiss' decision to migrate its SAP R/3 systems in Asia. With the expert advice and assistance of hardware partner Dell and REALTECH Japan, the optics specialist switched from a Unix platform to Microsoft Windows 2000. REALTECH assumed overall responsibility for the project – for planning, testing and execution of the migration of two SAP R/3 systems at Carl Zeiss headquarters in Tokyo. The contract was awarded by Carl Zeiss Japan. The SAP systems support business processes in Japan and in other Asian countries.*

: success story

## Carl Zeiss Japan



The hundred-gigabyte database was successfully migrated by REALTECH experts in just one day. All customizing tasks were performed on the following day. As a result, production-system downtime was kept to an absolute minimum. The rapid, reliable implementation was the result of careful planning and thorough testing. The migration team successfully identified and resolved potential problems well in advance of actual execution.

### Lower operating costs – higher performance

Following migration in May 2003, it is already possible to identify tangible benefits: the conversion of the hardware used for SAP systems in Asia (including Japan, Korea, Hong Kong and Singapore) from Risc/Unix servers to Dell PowerEdge 6600 machines has enabled Carl Zeiss to significantly reduce its operating costs. Moreover, the solution, jointly implemented by Dell and REALTECH, has led to a considerable improvement in system performance and enhanced response times for business-critical processes.

The positive results prompted an extension of collaboration with REALTECH. Following successful migration, Carl Zeiss Japan tasked REALTECH with systems support. REALTECH also assisted Carl Zeiss Japan with the implementation of SAP Solution Manager. Moreover, REALTECH has recently successfully upgraded their SAP Business Information Warehouse and is planning to conduct the upgrade to SAP R/3 Enterprise.

Founded in 1961, Carl Zeiss Japan is headquartered in Tokyo, with offices in four other cities. With a workforce of 180, the company is a national subsidiary of the global Carl Zeiss group.

### About Carl Zeiss

Carl Zeiss, originally founded as a workshop for precision mechanics and optics in the German town of Jena, is today an international player in the optics and opto-electrics market, with more than 14,000 employees. The company has subsidiaries in more than 30 countries and is represented in more than 100. Carl Zeiss has production plants in Europe, North and Central America, and in Asia. The company is headquartered in Oberkochen, Baden-Württemberg, Germany.