

Secure Your Transports – Free up Resources

Migros is just a little bit different from most other Swiss companies: it's larger, more versatile, takes a different organizational approach, and has a long tradition of social and cultural commitment that goes far beyond its commercial objectives. In order to stay ahead in terms of system security and performance, Migros Aare decided to automate its SAP transport processes with theGuard! TransportManager.

: success story

Genossenschaft Migros Aare

MIGROS

Thomas Kräuchi,
Member of the SAP Basis team at Migros Aare

"The introduction of REALTECH's theGuard! TransportManager was a truly worthwhile investment. The money we save in labor alone was enough to allow us to break even in no time. This has given us the resources to focus on specific IT projects."



Images:
Migros





About Migros Aare

Migros Aare is the largest of the ten regional Migros cooperatives.

The cooperative is active in the Swiss cantons of Aargau, Solothurn, and Bern and has more than 200 supermarkets and specialty stores, among them the "Westside" in Bern, Europe's most modern shopping mall. Migros' has a total of ten club schools, its "recreational division" operates numerous health clubs and gyms, the Moossee golf course, and the "Green Meadow Park" on Mount Gurten.

Migros Aare has some 12,000 employees and reported revenues of more than CHF3.4 billion in 2008.

The Challenge

Before the automation of the SAP transport processes, a Migros employee had to spend half a day every day manually checking and importing the transports into the company's three SAP system landscapes "FICO", "SUS", and "RETAIL" with some 80 clients. A team of four SAP Basis administrators at Migros Aare took turns in processing the more than 2,000 annual SAP transports.

This manual process, however, was highly error-prone. It also tied up resources that could otherwise have been directed towards important IT projects. The need for an automated transport management solution grew along with the system landscapes at Migros Aare.



Product Choice and Implementation

Migros Aare narrowed down its search for a suitable software solution for the automation of its SAP transport processes to two possible candidates: SAP Solution Manager and REALTECH's theGuard! TransportManager.

A visit to Antalis AG, a REALTECH reference customer, tipped the scale in favor of theGuard! TransportManager. The Swiss company has been successfully using the solution in a similar environment for a number of years now.

theGuard! TransportManager had all the features that Migros Aare wanted. The prospect of a rapid ROI was another point in favor of the REALTECH solution. The implementation of theGuard! TransportManager was completed quickly and without complication. It only took three work days to successfully implement the software on Migros Aare's three SAP system landscapes "FICO", "SUS", and "RETAIL".

The Result

theGuard! TransportManager has significantly reduced the daily workload for SAP Basis administrators at Migros Aare. Today, they spend no more than one hour per week on SAP transport management tasks. Only 1-2% of their resources are still reserved for emergency transports. This affords them more time to tackle IT projects. The IT landscape at Migros Aare has grown to a total of six SAP system landscapes since the introduction of theGuard! TransportManager in 2005. Without it, the company would need a SAP Basis administrator working full-time on the manual processing of SAP transports.

Since its introduction one and a half years ago, the latest expansion of the system landscape for the "Globus" department stores (with an additional six SAP systems) has already seen some 6,250 transport requests ("BW" and "RETAIL") that were automatically processed with theGuard! TransportManager. The REALTECH software has handled a total of almost 25,000 transport requests since 2005. The money that Migros Aare saves in labor alone has made theGuard! TransportManager a worthwhile investment that paid off in no time.